



# Information Security Manual

Last updated: December 2024

## Guidelines for Software Development

### Application development

#### Types of application development

These guidelines are applicable to traditional application development and mobile application development.

#### Development, testing and production environments

Segregating development, testing and production environments, and associated data, can limit the spread of malicious code and minimises the likelihood of faulty code being introduced into a production environment. Furthermore, protecting the authoritative source for software is critical to preventing malicious code being surreptitiously introduced into software.

**Control: ISM-0400; Revision: 5; Updated: Aug-20; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Development, testing and production environments are segregated.*

**Control: ISM-1419; Revision: 1; Updated: Sep-18; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Development and modification of software only takes place in development environments.*

**Control: ISM-1420; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Data from production environments is not used in a development or testing environment unless the environment is secured to the same level as the production environment.*

**Control: ISM-1422; Revision: 3; Updated: Sep-18; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Unauthorised access to the authoritative source for software is prevented.*

**Control: ISM-1816; Revision: 0; Updated: Dec-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Unauthorised modification of the authoritative source for software is prevented.*

#### Secure software design and development

The use of secure-by-design and secure-by-default principles, memory-safe programming languages (such as C#, Go, Java, Ruby, Rust and Swift), and secure programming practices (supported by agile software development practices, threat modelling and mitigation of common security risks) is an important part of secure software design and development. In addition, providing mechanisms to assist in determining the authenticity and integrity of applications, while configuring them in a secure manner, can assist with software supply chain security activities.

**Control: ISM-0401; Revision: 6; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Secure-by-design and secure-by-default principles, use of memory-safe programming languages where possible, and secure programming practices are used as part of application development.

**Control: ISM-1780; Revision: 0; Updated: Jun-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
SecDevOps practices are used for application development.

**Control: ISM-1238; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Threat modelling is used in support of application development.

**Control: ISM-1922; Revision: 0; Updated: Jun-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
The Open Worldwide Application Security Project (OWASP) Mobile Application Security Verification Standard is used in the development of mobile applications.

**Control: ISM-1923; Revision: 0; Updated: Jun-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
The OWASP Top 10 for Large Language Model Applications are mitigated in the development of large language model applications.

**Control: ISM-1924; Revision: 0; Updated: Jun-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Large language model applications evaluate the sentence perplexity of user prompts to detect and mitigate adversarial suffixes designed to assist in the generation of sensitive or harmful content.

**Control: ISM-1796; Revision: 0; Updated: Sep-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Files containing executable content are digitally signed as part of application development.

**Control: ISM-1797; Revision: 0; Updated: Sep-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Installers, patches and updates are digitally signed or provided with cryptographic checksums as part of application development.

**Control: ISM-1798; Revision: 0; Updated: Sep-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Secure configuration guidance is produced as part of application development.

## Software bill of materials

A software bill of materials is a list of open source and commercial software components used in application development. This can assist in providing greater cyber supply chain transparency for consumers of software by allowing for easier identification and management of security risks associated with individual software components used by applications.

**Control: ISM-1730; Revision: 0; Updated: Dec-21; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
A software bill of materials is produced and made available to consumers of software.

## Application security testing

Application security testing can assist software developers in identifying vulnerabilities in their applications. In doing so, static application security testing and dynamic application security testing should be performed in order to achieve comprehensive test coverage. Furthermore, software developers may choose to use an additional independent party to assist with removing any potential for bias that might occur when they test their own applications.

**Control: ISM-0402; Revision: 7; Updated: Jun-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
Applications are comprehensively tested for vulnerabilities, using static application security testing and dynamic application security testing, prior to their initial release and any subsequent releases.

## Vulnerability disclosure program

Implementing a vulnerability disclosure program, based on responsible disclosure, can assist an organisation to improve the security of their products and services as it provides a way for security researchers and other members of the public to responsibly notify them of vulnerabilities in a coordinated manner. Furthermore, following the verification and resolution of reported vulnerabilities, it can assist an organisation in notifying their customers of vulnerabilities that have been discovered in their products and services, and any patches, updates or vendor mitigations that should be applied.

A vulnerability disclosure program should include processes and procedures for receiving, verifying, resolving and reporting vulnerabilities disclosed by internal and external parties. In support of this, a vulnerability disclosure policy should be made publicly available that covers:

- the purpose of the vulnerability disclosure program
- types of security research that are and are not allowed
- how to report any vulnerabilities
- actions, and associated timeframes, upon notification of vulnerabilities
- expectations regarding the public disclosure of vulnerabilities
- any recognition or reward for finders of vulnerabilities.

Finally, the Australian Signals Directorate (ASD) encourages security researchers and other members of the public to responsibly report vulnerabilities directly to an organisation. However, ASD recognises that this is not always practical, initial attempts at communication may be unsuccessful or the person making the report may not wish to do so directly. In such cases, vulnerabilities can be reported to ASD as an independent coordinator.

**Control: ISM-1616; Revision: 0; Updated: Aug-20; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*A vulnerability disclosure program is implemented to assist with the secure development and maintenance of products and services.*

**Control: ISM-1755; Revision: 1; Updated: Dec-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*A vulnerability disclosure policy is developed, implemented and maintained.*

**Control: ISM-1756; Revision: 1; Updated: Dec-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*Vulnerability disclosure processes, and supporting vulnerability disclosure procedures, are developed, implemented and maintained.*

**Control: ISM-1717; Revision: 3; Updated: Sep-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*A 'security.txt' file is hosted for each of an organisation's internet-facing website domains to assist in the responsible disclosure of vulnerabilities in the organisation's products and services.*

## Reporting and resolving vulnerabilities

Following the identification of vulnerabilities, either via internal application security testing or external security researchers, software developers should ensure that such vulnerabilities are reported and resolved in a timely manner. In doing so, software developers should perform root cause analysis and, to the greatest extent possible, seek to remediate entire vulnerability classes.

If vulnerabilities cannot be resolved by software developers in a timely manner via patches or updates, software developers should provide advice on how, to the greatest extent possible, the likelihood of vulnerabilities being exploited can be reduced, the impact of vulnerabilities being exploited can be reduced or both.

**Control: ISM-1908; Revision: 0; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*Vulnerabilities identified in applications are publicly disclosed (where appropriate to do so) by software developers in a timely manner.*

**Control: ISM-1754; Revision: 2; Updated: Sep-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*Vulnerabilities identified in applications are resolved by software developers in a timely manner.*

**Control: ISM-1909; Revision: 0; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*In resolving vulnerabilities, software developers perform root cause analysis and, to the greatest extent possible, seek to remediate entire vulnerability classes.*

## Further information

Further information on a secure software development framework can be found in National Institute of Standards and Technology Special Publication 800-218, [Secure Software Development Framework \(SSDF\) Version 1.1: Recommendations for Mitigating the Risk of Software Vulnerabilities](#).

Further information on secure-by-design principles can be found in the following publications:

- ASD's [IoT Secure-by-Design Guidance for Manufacturers](#)
- United Kingdom's National Cyber Security Centre's [Secure development and deployment guidance](#)
- United States' Cybersecurity & Infrastructure Security Agency's [Safe Software Deployment: How Software Manufacturers Can Ensure Reliability for Customers](#)
- United States' Cybersecurity & Infrastructure Security Agency's [Shifting the Balance of Cybersecurity Risk: Principles and Approaches for Secure by Design Software](#).

Further information on the need for memory-safe programming languages can be found the following publications:

- United States' Cybersecurity & Infrastructure Security Agency's [The Case for Memory Safe Roadmaps](#)
- United States' Cybersecurity & Infrastructure Security Agency's [Exploring Memory Safety in Critical Open Source Projects](#)
- United States' National Security Agency's [Software Memory Safety](#).

Further information on [secure programming practices](#) is available from the Carnegie Mellon University's Software Engineering Institute.

Further information on mobile application security can be found in the [OWASP Mobile Application Security Verification Standard version 2.1.0](#) publication.

Further information on large language model application security risks can be found in the [OWASP Top 10 for Large Language Model Applications version 1.1.0](#) publication.

Further information on artificial intelligence security risks can be found in ASD's [An Introduction to Artificial Intelligence](#) and [Engaging with Artificial Intelligence](#) publications.

Further information on artificial intelligence security risks can also be found in the following publications:

- MITRE's [Adversarial Threat Landscape for Artificial-Intelligence Systems](#)
- National Institute of Standards and Technology AI 100-2 E2023, [Adversarial Machine Learning: A Taxonomy and Terminology of Attacks and Mitigations](#)
- United Kingdom's National Cyber Security Centre and United States' Cybersecurity & Infrastructure Security Agency's [Guidelines for secure AI system development](#)
- United States' National Security Agency's [Deploying AI Systems Securely: Best Practices for Deploying Secure and Resilient AI Systems](#).

Further information on [cyber supply chain transparency](#), and recommended content for a software bill of materials, can be found in the United States' National Telecommunications and Information Administration's [The Minimum Elements For a Software Bill of Materials \(SBOM\)](#) publication.

Further information on implementing a vulnerability disclosure program can be found in the following publications:

- Google's [Starting a Vulnerability Disclosure Program](#)
- Carnegie Mellon University's Software Engineering Institute's [The CERT Guide to Coordinated Vulnerability Disclosure](#)
- International Organization for Standardization/International Electrotechnical Commission 29147:2018, [Information technology – Security techniques – Vulnerability disclosure](#)
- International Organization for Standardization/International Electrotechnical Commission 30111:2019, [Information technology – Security techniques – Vulnerability handling processes](#).

Further information on [developing a vulnerability disclosure policy](#) is available from the disclose.io project to assist an organisation with their implementation.

Further information on [recommended contents for a 'security.txt' file](#) is available to assist an organisation with their implementation.

Further information on [reporting vulnerabilities](#) to ASD as an independent coordinator is available from ASD.

## Web application development

### Secure web application design and development

OWASP provides comprehensive resources for software developers that should be followed when developing web applications.

**Control: ISM-0971; Revision: 8; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
The OWASP Application Security Verification Standard is used in the development of web applications.

**Control: ISM-1849; Revision: 0; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
The OWASP Top 10 Proactive Controls are used in the development of web applications.

**Control: ISM-1850; Revision: 0; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
The OWASP Top 10 are mitigated in the development of web applications.

## Web application frameworks

Web application frameworks can be leveraged by software developers to enhance the security of web applications while decreasing development time. These resources can assist in securely implementing complex software functions, such as session management, input handling and cryptographic operations.

**Control: ISM-1239; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Robust web application frameworks are used in the development of web applications.*

## Web application interactions

Hypertext Transfer Protocol Secure (HTTPS) is the Hypertext Transfer Protocol secured by Transport Layer Security (TLS) encryption. The use of HTTPS for web applications can assist in ensuring that interactions with web applications are confidential and that the integrity of such interactions are also maintained.

**Control: ISM-1552; Revision: 0; Updated: Oct-19; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*All web application content is offered exclusively using HTTPS.*

## Web application programming interfaces

Web application programming interfaces (APIs) can facilitate the exchange of data between computing devices. As such, common security risks associated with their use should be mitigated during their development. In particular, this includes mitigating poorly secured web APIs that facilitate unauthorised modification of data or access to data not authorised for release into the public domain. In such cases, ensuring authentication and authorisation of clients is performed when clients call web APIs can assist in mitigating unauthorised modification of, or access to, data. Finally, centrally logging and analysing web API use can assist in detecting malicious behaviour and contributing to investigations following cyber security incidents.

**Control: ISM-1851; Revision: 0; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*The OWASP API Security Top 10 are mitigated in the development of web APIs.*

**Control: ISM-1818; Revision: 1; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Authentication and authorisation of clients is performed when clients call web APIs that facilitate modification of data.*

**Control: ISM-1817; Revision: 1; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Authentication and authorisation of clients is performed when clients call web APIs that facilitate access to data not authorised for release into the public domain.*

**Control: ISM-1910; Revision: 0; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Web API calls that facilitate modification of data, or access to data not authorised for release into the public domain, are centrally logged.*

## Web application input handling

Most web application vulnerabilities are caused by a lack of secure input handling. As such, it is essential that web applications do not trust any input, such as website addresses and their parameters, Hypertext Markup Language (HTML) form data, cookie values, or request headers, without performing validation or sanitisation. Examples of validation and sanitisation include ensuring a telephone form field contains only numerals, ensuring data used in a Structured Query Language query is sanitised properly and ensuring Unicode input is handled appropriately.

**Control: ISM-1240; Revision: 3; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Validation or sanitisation is performed on all input handled by web applications.*

## Web application output encoding

The likelihood of cross-site scripting and other content injection attacks can be reduced through the use of output encoding. In particular, output encoding is useful when external data sources, which may not be subject to the same level of input filtering, are output to users. The most common example of output encoding is the conversion of potentially dangerous HTML characters into their encoded equivalents, such as '<', '>' and '&' into '&lt;', '&gt;' and '&amp;'.

**Control: ISM-1241; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*Output encoding is performed on all output produced by web applications.*

## Web browser-based controls

Web browser-based controls, such as Content-Security-Policy, Hypertext Transfer Protocol Strict Transport Security (HSTS) and X-Frame-Options, can be used by web applications to help protect themselves and their users. This is achieved via setting security policy in response headers from web applications which web browsers then apply. Note, since the controls are applied via response headers, they can be applied to legacy or proprietary web applications where changes to their source code may be impractical.

**Control: ISM-1424; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*Web applications implement Content-Security-Policy, HSTS and X-Frame-Options via security policy in response headers.*

## Web application firewalls

When using a web application firewall (WAF), care should be taken with their configuration to ensure that the Internet Protocol (IP) addresses of an organisation's web servers (referred to as origin servers) are not identifiable by malicious actors, as knowledge of origin server IP addresses could allow for protections provided by a WAF to be bypassed. Additionally, appropriate controls should be applied to only allow communication between origin servers, the WAF and authorised management networks.

**Control: ISM-1862; Revision: 0; Updated: Jun-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*If using a WAF, disclosing the IP addresses of web servers under an organisation's control (referred to as origin servers) is avoided and access to the origin servers is restricted to the WAF and authorised management networks.*

## Web application interaction with databases

Structured Query Language (SQL) injection attacks, facilitated by the use of dynamically generated queries, are a significant threat to the confidentiality, integrity and availability of database contents. Specifically, SQL injection attacks can allow malicious actors to steal database contents, modify database contents, delete an entire database or even in some circumstances gain control of the underlying database server. Furthermore, when database queries from web applications fail, they may display detailed error information about the structure of databases. This can be used by malicious actors to further tailor their SQL injection attacks.

Finally, centrally logging and analysing all queries to databases from web applications that are initiated by users can assist in monitoring the security posture of databases, detecting malicious behaviour and contributing to investigations following cyber security incidents.

**Control: ISM-1275; Revision: 1; Updated: Sep-18; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**

*All queries to databases from web applications are filtered for legitimate content and correct syntax.*

**Control: ISM-1276; Revision: 4; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Parameterised queries or stored procedures, instead of dynamically generated queries, are used by web applications for database interactions.*

**Control: ISM-1278; Revision: 4; Updated: Mar-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Web applications are designed or configured to provide as little error information as possible about the structure of databases.*

**Control: ISM-1536; Revision: 2; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*All queries to databases from web applications that are initiated by users, and any resulting crash or error messages, are centrally logged.*

## Web application event logging

Centrally logging and analysing web application crashes and error messages can assist in monitoring the security posture of web applications, detecting malicious behaviour and contributing to investigations following cyber security incidents.

**Control: ISM-1911; Revision: 0; Updated: Dec-23; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Web application crashes and error messages are centrally logged.*

## Further information

Further information on web application security can be found in the [OWASP Application Security Verification Standard 4.0.3](#) and [OWASP Top 10 Proactive Controls 2018](#) publications.

Further information on web application security risks can be found in the [OWASP Top 10 2021](#) publication.

Further information on implementing HTTPS can be found in ASD's [Implementing Certificates, TLS, HTTPS and Opportunistic TLS](#) publication.

Further information on using TLS in HTTPS can be found in the Transport Layer Security section of the [Guidelines for Cryptography](#).

Further information on API security can be found in the [OWASP API Security Top 10 2023](#) publication.

Further information on strong authentication can be found in the authentication hardening section of the [Guidelines for System Hardening](#).

Further information on event logging can be found in the event logging and monitoring section of the [Guidelines for System Monitoring](#).



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